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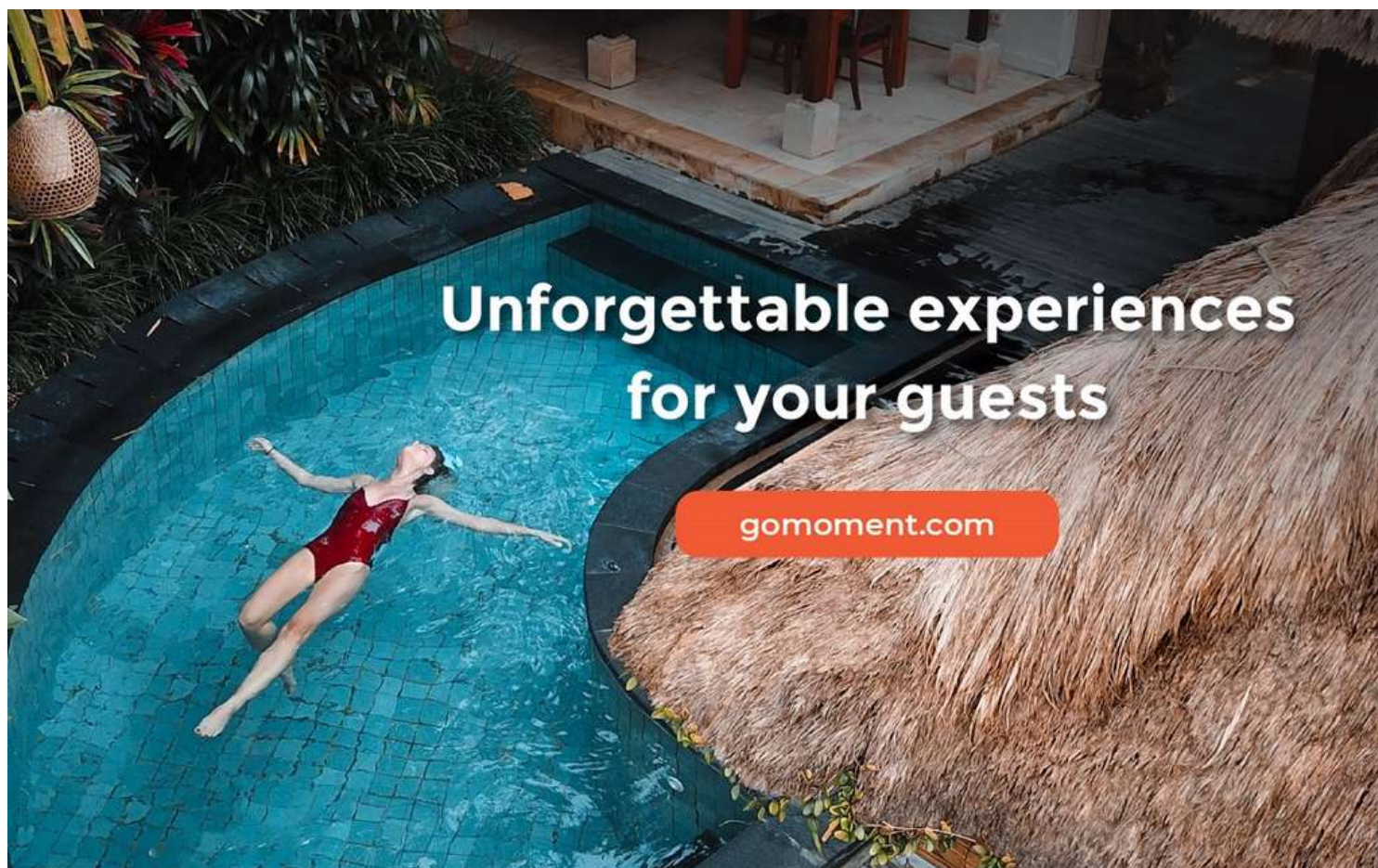
Travel Technology

Go Moment enters Europe and Mexico with Ivy, offering hotel guests unforgettable experiences



Revinate, Inc.

3 min read · 20 July 2021



Ivy, our AI powered digital concierge, delivers unforgettable experiences | Go Moment — Source: [Revinate, Inc.](#)

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With this announcement, Go Moment will take Ivy to Europe for the first time.

Moment™

In partnership with Xcentric Hotels, Go Moment can now offer guests at Maxhotels in Brussels, Belgium the chance to text with Ivy and ask her queries or make requests using their own mobile phones.

Additionally, Go Moment will also launch Ivy Webchat (part of the Ivy Experience Suite) bringing the Ivy experience to website users at Maxhotel as well.

Besides Europe, Go Moment has also signed a partnership to bring Ivy to guests at TAFER Hotels and Resorts' luxury property - Hotel Mousai in Puerto Vallarta, Mexico.

Hotel Mousai is the first and only AAA Five Diamond rated resort in Puerto Vallarta, Mexico. Ivy's presence at the resort represents an important milestone in her journey to deliver unforgettable experiences to guests.

Pavlos Syngelakis at Xcentric Hotels, Belgium, said, "We are excited about the experience that we can offer our guests with Ivy on board. Even our hotel staff will benefit from having Ivy on the team."

Sasa Milojevic, Chief Operating Officer, TAFER Hotels and Resorts said, "Ivy represents the opportunity to offer our guests experiences that are in line with the cutting-edge comfort we promise at Hotel Mousai. We're excited about offering them exclusive deals through Ivy Offer.

Raj Singh, CEO, Go Moment, said. "We are well on our way to make a billion people smile. These partnerships underline our belief that there are hotels who see Ivy, our digital concierge as a key partner as we walk through the staffing crisis that our industry is facing right now."

About Ivy and Ivy Offer

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such as extended stay, late checkouts, and food & beverage offers. Guests receive these appropriately timed offers on their own phones, and read 98% of Ivy Offer messages within 3 minutes.

About Go Moment

Go Moment® connects the hospitality industry with their guests – delivering unforgettable experiences to both guests and staff. The company is on a mission to make a billion people smile.

gomoment.com

Sanjana Chappalli

VP, Marketing

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