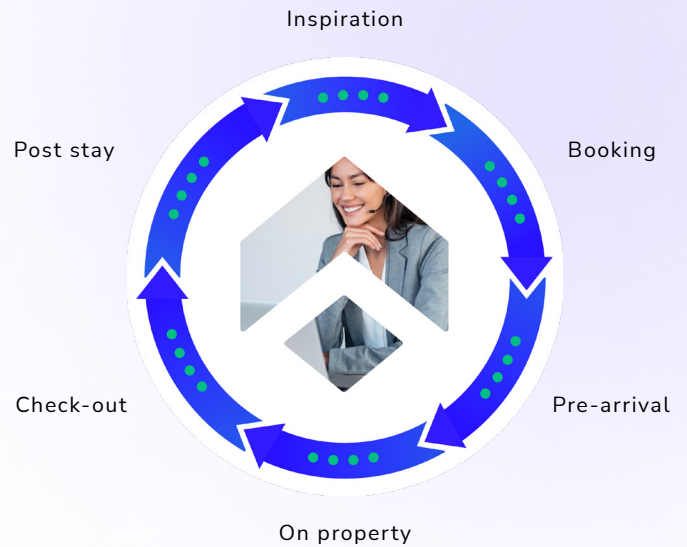


About Revinate

Revinate empowers hoteliers to connect directly with guests at every touchpoint to deliver delightful experiences and drive direct revenue. Our data platform and guest communication solutions put hoteliers in control of every step of their guests' journeys — initial research, booking, check-in, throughout the stay, and even after check-out. We do this all using the communication channels that the guests prefer, whether it's voice, text, email, or web chat.



More than 12,000 hotels bank on Revinate to power unforgettable guest experiences and drive direct revenue.



Key highlights

- We've been named Best Email Marketing & CRM by Hotel Tech Report for 5 years in a row. And we have ranked on top for Hotel Operations, Reputation Management, Guest Surveys, Messaging, and Group Sales Management Software
- We have 4 international offices in Amsterdam; Singapore; Bend, Oregon; and San Francisco, and there are more than 480
- Revinators worldwide
- We've partnered with companies across several industries to produce the best results for our customers

Our solutions



Revinate Guests

Activate direct revenue campaigns with a mission-critical command center. With a unified view of your guests, you can organize and understand guest data across a property or an entire portfolio.



Revinate Marketing

Deliver personalized campaigns and upsell offers for rooms and amenities through targeted guest segmentation. Automate your email marketing campaigns across the guest journey so staff shortages don't impact guest experiences. Bring guests who haven't completed their booking back.



Revinate Sales

Increase voice channel revenue by at least 20% with the tools that will optimize your workforce. Multiply inbound call conversions with trained agents. Capture leads and drive conversions from guests who have not finished their bookings on your website.



Revinate Ivy

Ivy is an AI-powered text messaging solution that texts with your guests — from before they arrive at your hotel till they check out. Ivy can handle routine guest inquiries, offer personalized upsells such as late check out or room upgrades. She can also personalize hotel amenities for your guests based on their preferences.



Revinate Guest Feedback

Improve your guest experience and boost online rankings with consolidated reputation management, guest surveys, and best-in-class reporting. Efficiently manage hotel reviews from sites like Google, booking.com, and TripAdvisor all in one place.



Revinate Guest Feedback

Capture guest bookings with highly trained, US-based call agents when you have a call overflow or need after-hours support. RezForce agents routinely earn a satisfaction score of 99%, helping to drive direct revenue.
